The Appointment Resource Manager™

A COMPLETE PATIENT SCHEDULING SOLUTION

The Appointment Resource Manager is a unique program that you can add to any of **ICS's Practice Management Systems** to make patient scheduling simple and easy. If you're currently working under a manual appointment scheduling system, you understand the limitations it can have. Normally, one person is responsible for the "book," which eliminates multi-user access. Canceling a full day of appointments because of illness or emergency becomes a rescheduling nightmare, since each patient's phone number, reason for appointment, etc. needs to be looked up separately. Coordinating equipment needs, room schedules, etc. is complicated and cumbersome. **The Appointment Resource Manager** not only solves all of these problems, it also offers added features that will help contribute to the overall efficiency of your office.

If you are already automated but your current system just doesn't measure up, you'll be impressed by this program's user-friendly design and unique time-saving features.

HOW DOES APPOINTMENT RESOURCE MANAGER WORK?

This program offers great flexibility and customization features, allowing you to create and maintain scheduling procedures and policies that will be easier for your administrative staff to follow. For example, in addition to recording a patient's name and type of appointment, it allows you to include the pertinent information such as the reason for the visit (whether or not the appointment is critical in nature and therefore should not be changed or canceled), the amount of time necessary for the appointment, and the examining room that has been designated for the appointment.

The program also provides an extensive array of daily and monthly reports that you can either display on your screen or print out for office personnel. These include:

- Provider Daily Schedule: for single or multiple providers.
- Combined Daily Schedule: for multiple providers by time slot.
- Broken Appointment Report: lists canceled or missed appointments for use in rescheduling or billing.
- Open Appointment Report: provides a month-at-a-glance look at a provider's open appointments.
- Scheduled Appointment Summary: allows you to compare each provider's workload on a week-by-week basis.
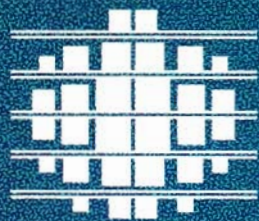
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PRODUCT TECHNICAL SPECS

Operating Systems: UNIX, SCO Xenix, AIX

Hardware: IBM, 100% IBM compatible, and other selected UNIX-based platforms

HOW CAN THE APPOINTMENT RESOURCE MANAGER BENEFIT MY PRACTICE?

The Appointment Resource Manager also offers seamless integration with ICS's Custom Report Manager™ for even more power at your fingertips.

The Appointment Resource Manager offers a number of valuable and meaningful benefits for any healthcare practice. Here are just a few:

IMPROVED OFFICE EFFICIENCY AND PRODUCTIVITY: Because this program offers a highly efficient means of scheduling both office resources and providers as well as keeping up with broken appointments, it maximizes the productivity of your office, thereby increasing your profitability.

BETTER SERVICE TO PATIENTS: No more "waiting for the book" when patients are trying to schedule or change appointments. And because the **Appointment Resource Manager** is on-line and can be networked for multi-station or multi-location use, patients receive faster service when scheduling and also when they arrive for their appointment.

SIMPLICITY OF USE: The Appointment Resource Manager uses simplified keystroke movements throughout the program. This unique design feature allows you to move from day to day, week to week and provider to provider with a single keystroke, resulting in faster scheduling and less room for error.

UNSURPASSED SUPPORT AND SERVICE: ICS can provide on-site training to your staff for all phases of running your system. New employees will be trained by our training specialists as requested. On an ongoing basis, ICS boasts one of the best customer training programs in the industry to help customers stay abreast of upgrades or to brush up on their skills. Finally, ICS offers a toll-free hotline for customers to call for prompt, courteous responses to all your questions.

From the Leader in Healthcare Practice Management

From stand-alone modular products for smaller healthcare practices to larger, full-service practice management systems for multi-practitioner offices or clinics, ICS has the tools to meet the full-range of system requirements for today's healthcare providers.

Our products are designed by a staff of healthcare and data processing professionals who understand the daily requirements of your practice and are able to develop solutions that are meaningful and cost-effective. It's not surprising that more than 3,000 healthcare professionals throughout the United States trust ICS with their practice management needs.